



contact centre nova scotia

How to Make Sales in Hard Economic Times

Learn successful techniques on how to close sales and build customer loyalty that have proven to be successful in our industry. Join Deb Watring-Ellis for part two of this powerful workshop that she has used with contact centers all over North and South America. Sales Teams that have applied these techniques have seen double conversion rates, increased orders, and at the same time improving the customer experience.

- Location:** Ramada Inn, Burnside
- Date:** Thursday April 23rd/2009
- Time:** 8:00am -10:30am
- Cost:** \$30 Members/\$40 Non-Members Per Session
- RSVP:** 902-406-7777 or email jleadbetter@eastlink.ca