



CONTACT CENTRE CANADA
 Answering the call for quality
 CENTRES DE CONTACT CLIENTÈLE DU CANADA
 Répondra à l'appel de la qualité

130, rue Albert Street
 Suite 1900
 Ottawa, ON K1P 5G4

BUSINESS LUNCH INVITATION

DATE AND TIME

2 October 2008
 10:00 a.m.–12:00 p.m.

9:30 a.m. Registration
 12:00 p.m. Lunch

LOCATION

Ramada Plaza Hotel
 240 Brownlow Avenue
 Dartmouth, NS B3B 1X6

CONTACT CENTRE CANADA is pleased to invite you to our national luncheon series on the *most challenging human resource issues faced in Canada*.

At the luncheon Contact Centre Canada will present national survey results on this topic and invite the audience to validate stated solutions. Event outcomes will formulate the strategic direction of Contact Centre Canada and will shape the guiding principles for all industry-specific products developed on behalf of the industry in Canada.

This event is moderated by Donna Miller, CEO, Contact Centre Canada. Donna champions all program initiatives and acquires government sponsorships to support them.

Please note that we invite you to attend the event on a non-charge basis.

REGISTRATION FORM

If you will be attending this event, please fill in this registration form and send by email attachment to cris@contactcentrecanada.ca or fax to 613-232-9164.

I will attend the lunch I will not attend the lunch

Name _____

Company _____ Position _____

Address _____

Telephone _____ Fax _____

Email _____

Should you require further information, please do not hesitate to contact us at cris@contactcentrecanada.ca



contact centre nova scotia

In partnership with Contact Centre Canada

